



TAMPA BAY TRAINING

2026 Class Catalog

Professional Development & Certification Training

www.tampabaytraining.com | (813) 420-5891

About Tampa Bay Training

Our mission is to deliver practical, effective training solutions that promote safety, enhance skill development, and support professional growth.

We offer both open enrollment classes and private on-site training options tailored to your schedule and field.

Our programs are ideal for:

- Municipal departments seeking to enhance workforce readiness and compliance
- Utility departments and service providers aiming to improve operational safety and efficiency
- County and state agencies responsible for public works and roadway maintenance
- Facility maintenance and operations teams focused on regulatory standards and best practices
- Private contractors engaged in government contracts requiring certified personnel





Tampa Bay Training is also a proud member of several professional associations including but not limited to: FCCMA, APWA, and FWPCOA.

Our CEO, Peter Cavalli, serves in leadership roles in these various professional organizations. He is primarily focused on professional development & certification training.

Whether you're looking to schedule a training session, request a custom course, inquire about certification programs, or simply ask a question, Tampa Bay Training is ready to support your team.

Get in Touch

Email: service@tampabaytraining.com

Phone: (813) 360-1526

Office Hours: Monday–Friday, 8:00 AM – 5:00 PM EST



Table of Contents

Onsite & Online Training Policies	6
FDOT Temporary Traffic Control (TTC)	7-9
Flagger	7
Intermediate	7
Intermediate Refresher	8
Advanced	8
Advanced Refresher	9
FDEP FSESCI & NPDES	10-11
FSESCI Tier I & Tier II	10
NPDES Annual Overview & Update	11
OSHA-Authorized & Workplace Safety	12-19
10 Hour OSHA: Construction Industry	12
30 Hour OSHA: Construction Industry	13
HSI 10 Hour OSHA: Construction Industry E/S	14-15
HSI 30 Hour OSHA: Construction Industry E/S	14-15
HSI 10 Hour OSHA: General Industry E/S	14-15
HSI 30 Hour OSHA: General Industry E/S	14-15
OSHA Foundations of Safety: Leadership	16
Confined Space Entry: Construction	17
Confined Space Entry: Maintenance	18
Excavation & Trenching Safety Training	19
Construction Management	20-21
Standard Operating Procedures	20
Blueprint Reading: Civil	20
Blueprint Reading: Architectural	21

Table of Contents

Equipment & Vehicle Operations	22-23
Forklift Operator Training	22
Defensive Driving	23
Boom Truck Operators	23
Professional Development	24-27
Management & Supervision	24
Leadership	25
Strategic Planning	25
Project Management	26
Conflict Resolution	27
Workplace Ethics & Professionalism	27
Emergency Management	28-30
Active Shooter Response	28
FEMA IS 100,200,700,800	29-30
Health	31-32
Bloodborne Pathogens	31
CPR, AED & First Aid	32
Consulting & Specialized Services	33-36
Curriculum Development & Class Management	33
Safety Program Development	33
Management Process Development	34
Conflict Resolution	35
Emotional Intelligence	35
Continuity of Operations/Continuance of Government	36
PDH/CEU Offerings & Policies	37-38

Onsite & Online Training Policies

Onsite Trainings

Minimum Attendees: 7

Travel Charge: Travel fees are calculated per training day, plus one additional day to cover travel to and from your location.

Zone 1: \$0/day – Local service area

Zone 2: \$100/day

Zone 3: \$200–\$250/day

Zone 4: \$300/day

www.tampabaytraining.com/policy-travel-charges/

Online Trainings

Minimum Attendees: No minimum

Equipment Required: Each attendee must have their own computer setup. Mobile devices are NOT allowed.

Student Packet: Mailed out 2-3 weeks before the class if registered at least 2 weeks prior to the beginning of class. If registered 1 week before the class you must print your student packet yourself.

Must have Microphone & Camera on at all times during the class and testing.



Flagger **\$125/pp**
Course Length: 4 hours *Onsite Only**

Assessment: 9 question exam and hands-on assessment

Target Audience: All personnel responsible for flagging traffic

Intermediate TTC **\$299/pp**
Course Length: 16 hours *Online or Onsite**

Assessment: 50 question exam

Target Audience: All personnel responsible for

- Supervising the installation, removal and field maintenance of TTC devices, excluding temporary barriers, end treatments and crash cushions.
- Inspection of the placement or operational function of temporary traffic control devices, excluding temporary barriers, end treatments and crash cushions.

All level Temporary Traffic Control Certifications are valid for 4 years

Intermediate TTC Refresher \$225/pp

*Online or Onsite**

Course Length: 8 hours

Assessment: 50 question exam and hands-on assessment

Target Audience: All personnel with a current Intermediate TTC certificate needing to renew their certificate

Must take and pass the exam before their current certificate expires

Advanced TTC \$399/pp

*Online or Onsite**

Course Length: 20 hours

Assessment: 60 question exam

Target Audience: All personnel with duties that include

- The Professional Engineer responsible for the development of the Transportation Management Plan (TMP) and design of the TTC Plan.
- The Worksite Traffic Supervisor in accordance with FDOT Standard Specifications, Section 102.
- Personnel responsible for supervising the installation, removal and field maintenance of TTC devices, including temporary barriers, end treatments and crash cushions.
- Personnel responsible for inspection of the placement or operational function of temporary traffic control devices, including temporary barriers, end treatments and crash cushions.

All level Temporary Traffic Control Certifications are valid for 4 years

Advanced TTC Refresher \$250/pp

*Online or Onsite**

Course Length: 8 hours

Assessment: 60 questions exam

Target Audience: All personnel with a current Advanced TTC certificate needing to renew their certificate

Must take and pass the exam before their current certificate expires



Important TTC Certification Notes:

- Each student must score 70% or higher to pass the exam.
- Each passing student will receive a pdf certificate and wallet card via email from ALFKA LLC approximately 2 weeks after the exam.
- Onsite classes will receive printed student packets at the beginning of the class.
- Online classes are open enrollment and held via Microsoft Teams.
- Online students will receive a printed student packet via USPS if registered 2 weeks before the class.



FSESCI Tier I & Tier II **\$250/pp**

Course Length: 16 hours

Online or Onsite*

Assessment: 100 question exam

Target Audience: Municipal Employees,
Construction/Development Companies, Consultants,
Stormwater Management BMP Installers and Qualified
Stormwater Management Inspectors

Participation in FSESCI Training is a reportable activity on the governmental agency's NPDES Annual Report.

A Qualified Stormwater Management Inspector is required as part of the Construction Generic Permitting Process for construction projects that affect over 1 acre of land.

FSESCI certification does not expire but it is recommended to be taken every 5 years

NPDES Annual Overview & Update \$50-\$125/pp

Course Length: 2-8 hours

Online or Onsite*

Assessment: Personalized to fit your organization's needs and NPDES permit to maximize the reportable elements that can be addressed by this Annual Overview.

Target Audience: Municipal employees, construction agencies, and those in the industrial sector

Documentation provided to support the client's reporting needs



OSHA-Authorized & Workplace Safety



10 Hour OSHA: Construction Industry **\$200/pp**

Onsite*

Course Length: 10 hours (over 2 days)

Target Audience: Municipal and private sector employees working in the construction industry

Objectives:

- Educates workers and employers on recognizing, avoiding, abating, and preventing safety and health hazards in construction workplaces.
- Provides information on workers' rights, employer responsibilities, and how to file a complaint.
- The 10-hour class aims to raise awareness of common job related safety and health hazards, while the 30-hour class is more suitable for supervisors or workers with some safety responsibilities
- It is important to note that this is a voluntary program and does not meet the training requirements for any OSHA standards.

OSHA-Authorized & Workplace Safety

30 Hour OSHA: Construction Industry **\$500/pp**

Onsite*

Course Length: 30 hours (over 4 days)

Target Audience: Municipal and private sector employees working in the construction industry, specifically supervisors and safety officers

Objectives:

- Educates workers and employers on recognizing, avoiding, abating, and preventing safety and health hazards in construction workplaces.
- Provides information on workers' rights, employer responsibilities, and how to file a complaint.
- The 10-hour class aims to raise awareness of common job related safety and health hazards, while the 30-hour class is more suitable for supervisors or workers with some safety responsibilities
- It is important to note that this is a voluntary program and does not meet the training requirements for any OSHA standards.



OSHA-Authorized & Workplace Safety

HSI 10 Hour OSHA: Construction Industry \$70/pp

Online

E/S

Course Length: 10 hours (self-paced)

Target Audience: Municipal and private sector employees working in the construction industry

HSI 30 Hour OSHA: Construction Industry \$150/pp

Online

E/S

Course Length: 30 hours (self-paced)

Target Audience: Municipal and private sector employees working in the construction industry, specifically supervisors and safety officers

HSI 10 Hour OSHA: General Industry \$70/pp

Online

E/S

Course Length: 10 hours (self-paced)

Target Audience: Municipal and private sector employees working in the construction industry

HSI 30 Hour OSHA: General Industry \$150/pp

Online

E/S

Course Length: 30 hours (self-paced)

Target Audience: Municipal and private sector employees working in the construction industry, specifically supervisors and safety officers

OSHA-Authorized & Workplace Safety

Benefits of Online OSHA Training:

- Affordable
- Self-paced
- Mobile ready
- Meets job requirements
- OSHA hard cards with QR code
- Instant printable certificate
- Memorable and engaging
- Available in English or Spanish

Authorized Outreach Trainer through HSI



To purchase the HSI OSHA Online classes, contact (813) 360-1526

OSHA-Authorized & Workplace Safety

OSHA Foundations of Safety: Leadership \$125/pp

Course Length: 3-4 hours

Onsite Only*

Target Audience: Municipal and private sector employees working in the construction industry

Objectives:

- The 3-4 hour Foundations for Safety Leadership (FSL) is a highly interactive training program designed for foremen, supervisors, and other front-line leaders on construction job sites.
- It focuses on the costs of ineffective safety leadership and the benefits of effective safety leadership, such as improved safety climate and reduced negative safety outcomes.
- It includes information on critical leadership skills to use on the job site and presents students with various safety scenarios



OSHA-Authorized & Workplace Safety



Confined Space Entry: Construction **\$99/pp**

Onsite Only*

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees working in confined spaces

Objectives:

- Overview of the new regulation
- Hazards inherent to confined spaces on construction jobsites
- Precautions that must be taken before entering a confined space
- How to recognize and avoid unsafe conditions
- Proper use of required protective and emergency equipment

OSHA-Authorized & Workplace Safety

Confined Space Entry: Maintenance **\$99/pp**

Onsite Only*

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees working in the construction industry

Objectives:

- Potential hazards inherent to permit-required confined spaces
- Precautions that must be taken before entering a confined space
- How to recognize the signs, symptoms, and characteristic effects of exposure to confined space hazards
- Roles and responsibilities of each member of the confined space entry team
- Steps of a basic confined space entry sequence,
 - including the proper use of air monitoring equipment, PPE, and communication requirements
- Rescue procedures and the role of the emergency rescue team



OSHA-Authorized & Workplace Safety

Excavation & Trenching Safety Training \$99/pp

*Onsite Only**

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees working in excavations and trenching operations

Objectives:

- Recognize potential excavation and trench hazards on a construction jobsite
- Explain the safety responsibilities of various excavation and trenching roles
- Identify systems that provide protection while working in and around hazards
- Describe what to do in the event of an emergency
- Tailored to your needs and policies



Construction Management

Standard Operating Procedures \$199/pp

*Onsite Only**

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees working in positions such as project managers, site supervisors, foremen, administrative staff involved in project coordination

Objectives:

- Project planning & scheduling procedures
- Site safety and compliance protocols
- Communication and reporting guidelines
- Documentation and record-keeping standards
- Quality assurance/quality control (QA/QC) procedures
- Change order and risk management processes

Blueprint Reading: Civil \$99/pp

*Onsite Only**

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees who need to accurately read and apply blueprints for effective project planning and execution

Objectives:

- Interpret and understand construction blueprints with accuracy.
- Apply blueprint knowledge to project planning, scheduling, and resource use.
- Enhance communication and decision-making across project teams.

Construction Management

Blueprint Reading: Architectural **\$99/pp**

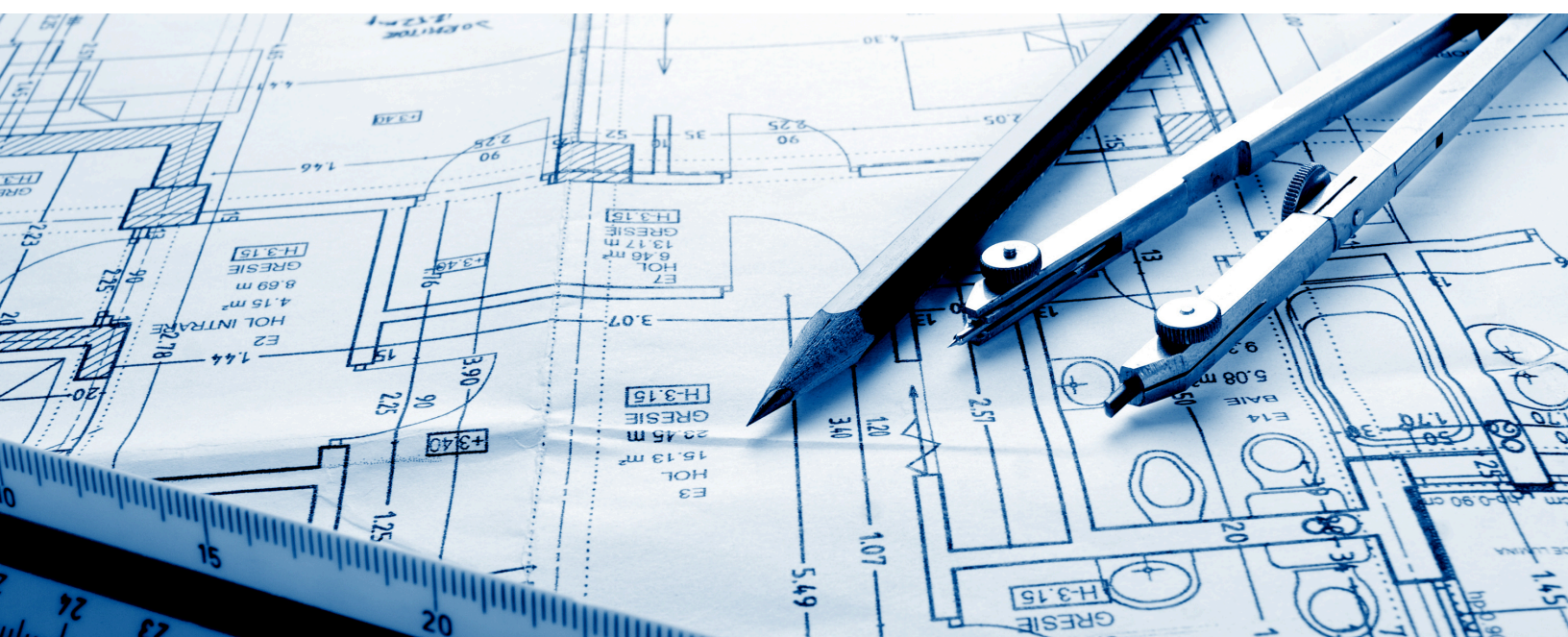
Onsite Only*

Course Length: 2-4 hours

Target Audience: Municipal and private sector employees working in confined spaces

Objectives:

- Blueprint Basics – Purpose of architectural drawings, symbols, scales, and title blocks.
- Plans & Views – Reading floor plans, elevations, sections, and details.
- Schedules & Site Plans – Interpreting door/window schedules, finish notes, and site layouts.
- Practical Application – Hands-on exercises with sample blueprints and group activities.



Equipment & Vehicle Operations

Forklift Operator **\$99/pp**

Course Length: 4-5 hours

Onsite Only*

Assessment: 25 question exam and hands-on assessment

Target Audience: New and experienced personnel needing forklift certification training

Objectives:

- Discuss the concepts of the center of gravity and the stability triangle.
- Explain what to look for during a pre-use inspection.
- Discuss how to park, charge, refuel, and perform maintenance or modifications.

Forklift certification valid for 3 years



Equipment & Vehicle Operations

Defensive Driving \$99/pp

Course Length: 2-4 hours

Onsite Only*

Assessment: 50 question exam

Target Audience: Professional Drivers, municipal employees, utility employees, and others that drive for their employers

Objectives:

- Perfect for annual review and following accidents or unsafe behaviors or incidents.
- Develop safe driving attitudes and habits.
- Identify and avoid common roadway hazards.
- Apply defensive driving techniques to reduce collisions.
- Improve decision-making and vehicle control under pressure.

Boom Truck Operator \$99/pp

Course Length: 2-4 hours

Onsite Only*

Assessment: 50 question exam

Target Audience: Construction workers, operators, and supervisors responsible for operating or overseeing boom truck lifting operations

Objectives:

- Learn safe setup, inspection, and operation of boom trucks.
- Understand load charts, rigging basics, and weight limits.
- Apply OSHA and ANSI safety standards to daily operations.
- Develop skills for hazard recognition and accident prevention.

Professional Development



Management & Supervision \$125/pp

Course Length: 4-8 hours

Onsite Only*

Target Audience: New and experienced supervisors, managers, and team leads seeking to improve their leadership and management effectiveness

Objectives:

- Develop effective leadership, communication, and team-building skills.
- Learn to plan, delegate, and manage resources efficiently.
- Strengthen problem-solving, conflict resolution, and decision-making abilities.
- Option to modify based on client's needs.

Professional Development

Leadership \$125/pp

*Onsite Only**

Course Length: 2-4 hours

Target Audience: New and aspiring supervisors, managers, team leads, and employees preparing for leadership roles

Objectives:

- Introduces the fundamentals of supervision, management, and leadership
- Covers different communication styles in the workplace
- Explores motivations and perspectives of individual contributors, managers, and leaders
- Option to modify based on client's needs.

Strategic Planning \$150/pp

*Onsite Only**

Course Length: 4-8 hours

Target Audience: Leaders, managers, board members, and staff responsible for guiding, developing, or implementing organizational strategic plans

Objectives:

- Introduces the 10 steps of strategic planning based on John M. Bryson's Strategic Planning for Nonprofit Organizations
- Provides a framework for developing, implementing, and evaluating strategic plans
- Emphasizes practical application of strategic planning principles to real-world organizational challenges

Professional Development

Project Management \$150/pp

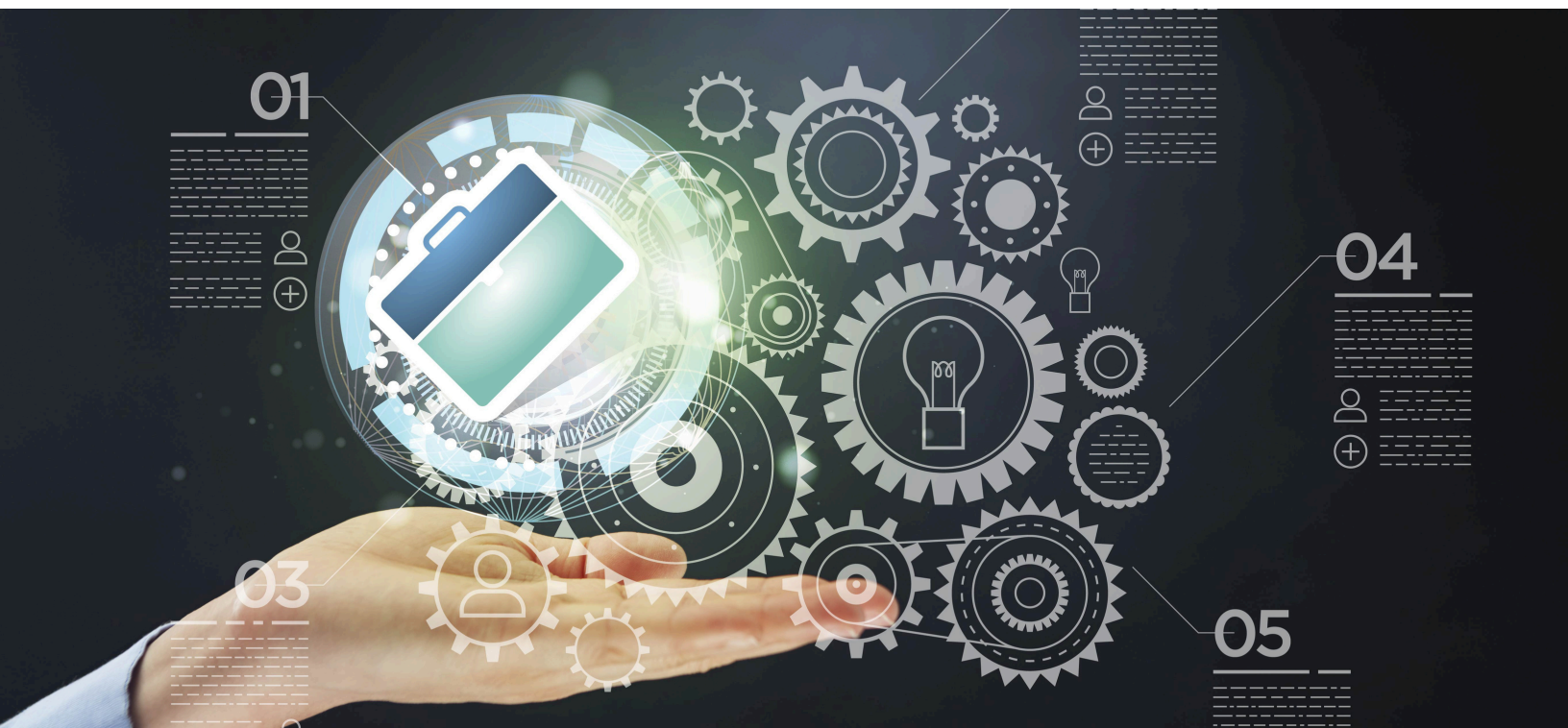
Course Length: 2-4 hours

Onsite Only*

Target Audience: Project managers, team leads, supervisors, and staff involved in planning, executing, or overseeing projects

Objectives:

- Understand project life cycles, phases, methodologies and tools.
- Learn to plan, schedule, and allocate resources effectively.
- Develop skills in risk management, problem-solving, and decision-making.
- Improve team communication, collaboration, and project documentation.



Professional Development

Conflict Resolution \$125/pp

Course Length: 2-4 hours

Onsite Only*

Target Audience: Municipal and private sector employees, supervisors, and managers who want to improve workplace communication and conflict-handling skills.

Objectives:

- Understand the sources and types of workplace conflict.
- Learn effective communication and active listening techniques.
- Develop skills for negotiation, mediation, and problem-solving.
- Promote a collaborative and positive work environment.

Workplace Ethics & Professionalism \$125/pp

Course Length: 2-4 hours

Onsite Only*

Target Audience: Municipal and private sector employees, supervisors, and managers seeking to enhance ethical awareness and professional conduct.

Objectives:

- Understand the principles of ethical behavior in the workplace.
- Learn to demonstrate professionalism, integrity, and accountability.
- Recognize and address ethical dilemmas and conflicts effectively.
- Promote a positive workplace culture through ethical decision-making.

Emergency Management

Active Shooter/Active Threat \$100/pp

Course Length: 4 hours

Onsite Only*

Target Audience: Municipal and private sector employees, supervisors, and managers to improve workplace safety and emergency preparedness

Objectives:

- Recognize the warning signs and behaviors of potential active shooter situations.
- Learn response strategies including Run, Hide, Fight.
- Understand emergency communication and reporting protocols.
- Develop skills to enhance personal and team safety during critical incidents



Emergency Management



FEMA IS-100 & IS-200 Level **\$250/pp**

Course Length: 8 hours (total for both)

Onsite Only*

Target Audience: Municipal and private sector employees, supervisors, and managers needing to meet National Incident Management System (NIMS) requirements

Objectives:

- The instructor will review FEMA course material, assist in obtaining FEMA SID, review for the test, and provide local insights.
- Explain the principles, structure, and functional areas of the Incident Command System (ICS), including Command Staff and General Staff roles.
- Understand NIMS management characteristics, delegation of authority, management by objectives, and how they apply to ICS across various roles and disciplines.
- Apply ICS principles and tools to effectively manage incidents and events in accordance with federal standards.

Emergency Management

FEMA IS-700 & IS-800 Level **\$250/pp**

Onsite Only*

Course Length: 8 hours (total for both)

Target Audience: Municipal and private sector employees, supervisors, and managers needing to meet National Incident Management System (NIMS) requirements

Objectives:

- The instructor will review FEMA course material, assist in obtaining FEMA SID, review for the test, and provide local insights.
- Identify NRF core capabilities, coordination structures, and Community Lifelines.
- Use ICS and NRF principles to manage incidents and emergency operations.
- Explain the interconnectivity within the NIMS Management and Coordination structures: ICS, EOC, Joint Information System (JIS), and Multiagency Coordination Groups (MAC Groups).
- Describe how the stabilization of the seven Community Lifelines reduces threats to public health and safety, or economic security.





Bloodborne Pathogens \$60/pp

*Onsite Only**

Course Length: 2 hours

Target Audience: Any individual or employee who has a reasonable anticipation of contact with blood or other potentially infectious materials

Objectives:

- OSHA bloodborne pathogen standard
- Review specific bloodborne pathogens
- Hepatitis B immunization
- Control and procedure plans for exposure
- Methods to limit the risks of exposure
- Managing potential infectious cleanup materials

Health

CPR, AED, and First Aid \$90/pp

*Onsite Only**

Course Length: 4 hours

Assessment: 50 question exam and hands-on assessment

Target Audience: Municipal and private sector employees required to be certified.

Objectives:

- Develop the knowledge to help in the event of a medical emergency, including cardiac arrest, choking, sudden injuries, and illness according to the 2025 AHA Guidelines Update for CPR and ECC, and the 2025 AHA and ARC Guidelines Update for First Aid

HSI certification valid for 2 years



Curriculum Development & Class Management

Cost: \$500/session

Session Length: 1/2 day

Objectives:

- Design and develop tailored training curricula and exercises aligned with organizational goals.
- Create effective lesson plans, materials, and assessments for optimal learning outcomes.
- Train organizations to implement class management strategies to engage learners and maintain productivity.
- Train instructors and evaluate programs for continuous improvement and success.

Safety Program Development

Cost: \$500/session

Session Length: 1/2 day

Objectives:

- Assess and strengthen workplace safety to reduce risks and ensure compliance with relevant standards.
- Develop customized safety programs, policies, and training tailored to your organization and its needs.
- Implement hazard mitigation strategies and monitoring systems to track effectiveness.
- Provide training and coaching to promote a culture of safety and continuous improvement.

Consulting & Specialized Services

Management Process Development

Cost: \$500/session

Session Length: 1/2 day

Objectives:

- Assess and optimize management processes to improve efficiency and effectiveness.
- Design and implement standardized workflows, policies, and procedures.
- Train leaders and staff on best management practices.
- Monitor and evaluate performance to support continuous improvement.



Conflict Resolution

Cost: \$500/session

Session Length: 1/2 day

Objectives:

- Identify and address workplace conflicts proactively.
- Teach communication, negotiation, and mediation skills for effective resolution.
- Promote collaboration and a positive work environment.
- Coach leaders and teams to prevent future conflicts and strengthen relationships.

Emotional Intelligence

Cost: Contact us for a proposal and cost

Session Length: Varies

Objectives:

- Enhance self-awareness and self-regulation for better personal performance.
- Improve social awareness and empathy to understand and connect with others.
- Apply emotional intelligence in leadership and team settings to boost engagement and effectiveness.
- Analysis and evaluation of professionals based on personal perceptions & how others perceive us to develop a plan for improvement.

Consulting & Specialized Services



Continuity of Operations/Continuity of Government

Cost: \$500/session

Session Length: 1/2 day

Objectives:

- Assess and protect critical functions and essential personnel to ensure organizational resilience.
- Develop and implement continuity plans for operations during emergencies or disruptions.
- Establish succession planning and delegation of authority for key roles.
- Conduct training and exercises to test and improve continuity procedures.

FDOT Temporary Traffic Control

Tampa Bay Training offers PDH Certificates as defined by FDOT on motadmin.com. The certificates will be provided separately from the MOT/TTC Certificate upon request. Information regarding PDHs recognized by the Florida Board of Professional Engineers is available on their website: www.fbpe.org

Professional Development Hour (PDH) is defined as one contact hour of instruction, presentation or study. The term PDH is commonly used in the engineering community.

The maximum PDH for a seminar that starts at 8 a.m. and ends at 5 p.m. with an hour lunch is eight (8).

How do I convert CEU to PDH?

- 1.0 CEU (Continuing Education Unit) = 10 PDH's
- 1.0 PDH (Professional Development Hour) = 1.0 Clock Hour (minimum 50 minutes)

IMPORTANT: Licensees should retain this document (certificate) for future Continuing Education Compliance Audits. TTC Certificates are verifiable at www.motadmin.com. You can verify a certificate at https://www.motadmin.com/verify_certificate/

Contact service@tampabaytraining.com to request a PDH certificate

PDH/CEU Offerings & Policies

FDEP FSESCI



The Florida Stormwater, Erosion, and Sedimentation Control Inspector (FSESCI) Training Program Continuing Education Credit (CEU) Form

Attendance and successful completion of the Florida Department of Environmental Protection (DEP) FSESCI program provides CEUs or Professional Development Hours (PDHs) for several professional organizations. Please read and review carefully as some organizations require the trainee to fill out this form and return to the instructor, while the trainee directly reports to the professional organization for others.

Student should self-report for these organizations:

FL Association of Code Enforcement (FACE) officers. 12 CEU's by providing a copy of your inspector certificate to Susan Pruchnicki at UCF office, phone #: (407) 882-3960

Certified Floodplain Managers. 8 CFMs by providing a copy of your inspector certificate to cfm@floods.org

FL Board of Professional Engineers. 8 PDHs by reporting to cedesk@fbpe.org

For these organizations, you must fill out this form and submit it to the instructor upon completion of the course:

Florida Department of Business and Professional Regulation (DBPR). 8 CEUs for Contractors, Examiners, Inspectors, etc. (Provider #004-0001229, Course #0002207). Include the Occupation Code and seven-digit license number (e.g. CGC 1234567).

DEP's Water and Domestic Wastewater Operator Certification Program. 1.0 CEU (10-hour equivalent) for operators. Include the two-letter license type and seven-digit number (e.g. DW 1234567).

Check the organization you are seeking credits from:

- ☐ DBPR Contractor/Examiner/Inspector/etc.
- ☐ DEP Water and Domestic Wastewater Operator Certification Program

Please Print

NAME: _____

EMAIL ADDRESS: _____ @ _____

PHONE NUMBER: (____) _____ - _____

OCCUPATION CODE / LICENSE TYPE AND LICENSE NUMBER: _____

Check with your instructor for the full list of qualifying occupation codes and license types.

CLASS DATE(S): _____

INSTRUCTOR NAME(S): _____

Form updated January 2022

Get to know our team



Peter Cavalli, CEO & Instructor

Peter Cavalli is a respected consultant, educator, trainer, and leader in workforce development with more than 25 years of experience serving public sector organizations, public works, utilities, and local governments.



Cindy Torres, Customer Service Manager

The friendly voice and helpful hand behind the scenes, coordinating every detail of our training services, managing client communication, and ensuring the highest level of support.



Perry Lopez, Instructor

Specializes in the training and consulting in the areas of Management, Supervision, Leadership, and Conflict Resolution. He also teaches classes on Construction Management, Blueprint Reading, and SOP Development.



Marshall Eiss, Instructor

Specializes in the training and consulting in the areas of Emergency Management, CPR, AED, First Aid, and Bloodborne Pathogens. His experience is firmly grounded in his years of experience in the fire service.



Bob Case, Instructor

Specializes in the training and consulting in the areas of equipment and vehicle operations such as Forklift Operations, Defensive Driving, and Boom Truck Operations. He also specializes in utility operations specifically focused on maintenance.

